Keepin' Posted

A Newsletter For Members of First Carolina People's Credit Union

Goldsboro Office: 201 E. Ash Street

Mail: P.O. Box 1637, Goldsboro, NC 27533

Call: (919)736-0885 or 1-800-452-4021 * Fax (919)736-0892 * Text: 919-736-0885

Audio: (919)342-6342 * Email: memberservice@fcpcu.com * Website: www.fcpcu.com



CREDIT UNION DAY WILL BE OCTOBER 16TH

WE WILL HAVE GOODY BAGS,
DOOR PRIZES, AND
CASH PRIZE DRAWINGS TOO!
SHRED WEEK WILL ALSO BE

THE WEEK OF OCTOBER 14-17th!!!



Do You Have an Inactive Debit Card?

As of August 2025, FCPCU has almost 4,000 debit cards that are set up with our debit card processor. FCPCU has a current membership of 2,800 members. This means there are an extra 1,200 plus debit cards that FCPCU is paying to have maintained and not being used. As of January 1, 2026, we will close any debit cards that have not had activity on them for 12 months. These cards cost the credit union a large amount of money each month to keep open which can negatively affect the credit union & its membership. If you use your card then it will not be affected. But if you have a card that you are not using please let us know so we can cancel it. Thank you for your help with this and if you have any questions please call or text the credit union at 919-736-0885.

vehicle loan limits up to \$75,000 (for certain credit scores)! Let us finance your used vehicle today

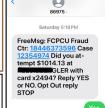
with a competitive vehicle loan rate from FCPCU. All loan policies apply.

IMPORTANT Share Account Infol

FCPCU has numerous inactive share accounts at this time. Each of these accounts cost the credit union to keep open and maintain. These accounts cost the credit union a large amount of money each month to keep open which can negatively affect the credit union & its membership. As of January 1, 2026 FCPCU will close any share accounts that have not had any activity with in the last 12 months. If you have a loan, IRA or a certificate of deposit, this will not apply to the share account attached to those accounts. If you have a special share account with no activity in the last 12 months, that special share account will be closed and any money in there will be transferred to the regular share account. To avoid any accounts being closed please make a deposit to your regular share or special share accounts. There are many ways to make deposits to your accounts. We are able to take deposits by phone from an active VISA debit card (from another financial institution), come by to make a deposit, mail in a deposit or call us to transfer money from one account to another here at the credit union. FCPCU strives to be the best credit union we can be and to look out for our members. If you have any questions or concerns please call or text our CEO, Stacey Jones at 919-736-0885.

As of October 1, 2025 we will have lower rates on our NEW auto loans! These new rates will start as low as 4.50%

IS THAT "FRAUD" TEXT REALLY FROM FCPCU??



FreeMsg: FCPCU Fraud Ctr: Thank you for confirming this activity. If the card declined, allow 1-2 minutes before using it again. Opt Out reply STOP

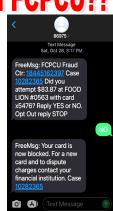
+ Text Message • SMS

Sometimes bad things happen to good people and a fraudulent charge on your account is one of them. Our fraud department will do everything in their power to stop these possible charges, and one way they do that is to send out a text asking you if you are attempting this charge. We have included a screen shot of actual fraud department texts that were sent to members phone so you are able to see what these texts look like.

With there being so many scam texts being sent to our phones, we want our members to see what our texts would look like. If you get one of these texts, it is IMPERATIVE that you respond to them.

If the charge is NOT yours then you send back NO.

If the charge is in fact yours send back YES. If you ignore the text your card will stay blocked until this is resolved. Please stop and closely look at the charge and make sure that it truly is or is not yours. Some vendors names show up different on these charges, so make sure you are verifying that the charge is in fact yours or is actually fraud. If you have questions please remember you can always call or text the credit union for help.



REPOS FOR SALE!



Call, text or check our app for any repos we may have for sale at FCPCU! If you are interested in purchasing a repo we may be able to finance it for you. Keep in mind all loan policies apply when applying for a loan to purchase a repo. These vehicles are sold AS IS and no warranties are implied or expressed.

AUDIO PHONE # CHANGE!

As of May 1, 2025 our existing AUDIO phone number will no longer be in service. Our new Audio Branching phone number is (919)342-6342, IS IN SERVICE and usable NOW. When you call the new Audio Branching number you will need your account number, you will also need to have a current email address on file with the credit union AND will be prompted to set up a new password. If you do not have an email account we can use the default credit union email (please call/text to let us know). With this new number you will have access to the same great information and more!



Take an extra 1%, off of our current loan rate for active Sheriff, Police, Firemen, Highway Patrol & EMS!



*This special will run thru 09/30/2025

Only new loans & new refi's from other financial institutions are eligible. (You must be at your job for 6 mo., have a 550 or higher credit score & have no deliquencies in last 12 mo. to app

*This loan special is subject to renew or include other Community Heroes or discontinue all together



SERVICES RATES

		Rate APY
<u>Shares</u>	\$25-\$2,499.99	0.075% - 0.075%
	\$2,500-\$4,999.99	0.075% - 0.075%
	\$5,000-\$9,999.99	0.075% - 0.075%
	\$10,000 and up	0.10% - 0.10%

Share Certificates - \$5,000 Minimum*

12 Mo	3.50% - 3.55%
24 Mo	3.00% - 3.04%
36 Mo	1.25% - 1.25%
48 Mo	1.35% - 1.35%
60 Mo	1.50% - 1.51%

Specials: Call the credit union for newest rates

Share Drafts (\$2,500 & up) 0.05% - 0.05% MONEY MARKETS RATES AS HIGH AS 3.00%

**CALL THE CREDIT UNION FOR INDIVIDUAL TIER RATES*

<u>IRA'S</u> 0.45% - 0.45%

Certificate IRAs - \$5,000 Minimum*

24 mo.	1.25% - 1.25%
36 mo.	0.60% - 0.60%
48 mo.	0.65% - 0.65%
60 mo.	0.65% - 0.65%

*IRA's, Certificate IRA's and Share certificate rates are subject to change weekly, please call for current rates.

OTHER SERVICES

To make the most of your credit union, consider all the services and options available to you....

Credit Disability Insurance
Credit Life Insurance

Accidental Death & Dismemberment Ins.

Payroll Deduction

Direct Deposit/Net Pay

Lifetime/Family Membership

Free Notary Public Service

Auto Book Value Quote

Automated Teller Machines Access

Wire Transfer Service

Bank to Credit Union Automatic Transfers

(ACH - for payments or deposits)

Audio Service (919)342-6342

VISA Check/Debit Cards

Internet Access

Bill Pay

VISA Gift Cards

Mobile Branch (iMobile)

Texting service (919-736-0885)

Remote Deposit Capture Safe Deposit Boxes

Shared Branching Services

Savings Bond Redemption



"An investment in knowledge pays the best interest"

- Benjamin Franklin

Quick Cash Loan 15% VISA Credit Card Starting at 8%

Open-End Loans:

Overdraft Line of Credit 8% to 18.00%
Open-End Signature Loan 8% to 14%
Share Secured Loan 3.75%

Certificate Secured Loan 3.00% above Cert. rate (3.75% min.)

Closed-End Loans: Signature Loan

Co-maker Loan Starting at 13.00%

New Vehicle Loan

Rates starting at 5.25% up to 84 mo.

**Up to 100% of MSRP (plus tax, tags and dock fees)

16%

Used Vehicle Loan ***MILES CAN NOT EXCEED 150,000***

Rates starting at 6.25% up to 84 mo.

**Up to 100% Clean Retail (plus tax, tags and dock fees)

**PLEASE CALL THE CREDIT UNION IF YOU HAVE BEEN OFFERED A LOWER VEHICLE RATE FROM ANOTHER FINANCIAL INSTITUTION OR DEALERSHIP. WE MAY BE ABLE TO MATCH A COMPETITOR'S RATE!

RATES ARE BASED ON QUALIFICATIONS....CALL THE CREDIT UNION TODAY FOR MORE INFORMATION.

New OR Used Camper/RVStarting at 8.25%New BoatStarting at 8.25%Used BoatStarting at 8.25%

Mobile Home Rate (Without land)

New Starting at 6.62%

Singlewide Doublewide

Used Starting at 7.62%

Singlewide Doublewide

MortgageStarting at 4.39%Home EquityStarting at 5.50%

Call and speak with a loan officer for more information and qualification requirements on these loans. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government, National Credit Union Administration (NCUA), a U.S. Government Agency. Your IRA accounts are insured separately up to an additional \$250,000.

Financial Condition of FCPCU As of 06/30/2025

| CONSTS | C

LIABILITIES & RESERVES

 TOTAL SAVINGS AND DEPOSITS
 \$30,172,730.11

 PAYABLES & OTHER LIABILITIES
 \$288,856.62

 TOTAL CAPITAL
 \$3,039,784.27

 TOTAL LIABILITIES
 \$33,501,371.00



Monday thru

<u>Friday</u>

8:30am to 5:00pm

Internet Branching

Not using e-documents \$2 mo.

(If you are signed up for online branching and have NOT signed up for

FEES

e-documents you will be charged this fee.)

Bill Pay Inactivity \$2 mo.

(If you are signed up for Bill Pay but do not use it at least ONCE A MONTH you will be charged this fee.)

Drafts & ACH

Returned Item Fee \$35
Member Generated NSF \$35
3rd Party NSF Check \$35
Stop Pays* \$35

(*Fee applied only if transaction attempts to clear account. \$0 fee if checks are reported lost or stolen with a police report)

Returned Item for Uncollected Funds Fee \$5

(Uncollected funds are funds that are on deposit with the Credit Union but are unavailable at presentment of draft. ACH. ATM or

VISA check card transactions)

Check Copy (ea.) \$3 Share Transfer (that Credit Union has to do) \$5 per transfer Skip or Postpone Origination \$5 One Time Origination \$5 Visa Credit/Debit Cards Lost card (First Time) \$5 Each additional lost card \$30 Reinstatement of blocked card \$25 \$35 Recurring NSF transaction

Miscellaneous fees

Stop Payments on Cashiers Checks

Garnishment/Levy fee \$25
Interim Statement \$1 ea. mo.
Returned mail (per statement) \$2

Cashiers Check made payable to 2nd party \$2

Mailed Cashiers Check made payable to 2nd party \$4 ea.

\$10 if less than \$2500

(Notarized Affidavit Required) \$20 for \$2500 and up
Wire transfers (In or Out) \$10 before 1:00
\$15 after 1:00

Research Fee \$25 first br

\$10 ea. add. hr.
Dormant Accounts \$2 per mo.

(after 3 yrs. dormant with a balance under \$2,500)

Below Limit Fee \$3 PER DAY

IRA Fees Below \$25 (required balance) \$1 per mo. Inactivity fee \$1 per mo.

(balance under \$500 after one yr no activity)

To close IRA (under age 59 1/2) \$25

Safe Deposit Boxes 3x5 - \$20 year or 3x10 - \$30 year Duplicate Lien Release Request \$10.00 Account Termination Fee (within first 6 mo.) \$25.00

Change Acct # (Member requested) \$25 (EACH sub#)

(no charge for documented fraud)

Business Accounts

Business Peak Time Fee See account agreement
3rd Party NSF Items \$35
Monthly Maintenance Fee \$10

Closed Holidays

October 13th, 2025

Columbus Day

November 11th, 2025

Veterans Day

November 27th & 28th, 2025

Thanksgiving Holiday
December 24th, 25th & 26th, 2025
Christmas Holiday

January 1, 2026 New Years Day January 19th, 2026 MLK Day May 25th, 2026 Memorial Day June 19th, 2026 Juneteenth July 3rd, 2026 Independence Day September 7, 2026 Labor Day

February 16th, 2026

Presidents Day

April 3rd, 2026

Good Friday



Do you have an inactive debit card?

DO YOU NEED TO "WAKE UP" YOUR SHARE ACCOUNT??



IMPORTANT INFO INSIDE!!

LOAN SPECIAL FOR ACTIVE SHERIFF, POLICE, FIREMEN, HIGHWAY PATROL & EMS!

LOOK INSIDE TO LEARN MORE ABOUT THIS **GREAT SPECIAL!**

WE LOVE OUR COMMUNITY HEROES!

In need of a vehicle? Look inside for rates and info on our new vehicle buying guide!



DON'T MISS CREDIT UNION DA & SHRED WEEK **LOOK INSIDE FOR MORE** INFORMATION!